



EARNING POINTS

VND 3,000,000++ = 01 POINT

Apply for qualified bookings

MEMBER BENEFITS

Membership is only for invited clients.
Upon register to the program, guest will have privilege benefits of:

- 15% off on Best available rate
- 15% off on Spa, Laundry and F&B service
- 10% off for personal banquet event of member
- 01 birthday cake 22cm on member's birthday
- 05 points for every new register member with earning transaction

GIFT CATALOGUE

POINTS	GIFT CATEGORY
10	Two Standard Drinks at Saigon Saigon Rooftop Bar
20	Caravelle Birthday Cake voucher 22cm
25	Caravelle Birthday Cake voucher 30cm
30	Business Lunch for two persons at Reflections Restaurant
40	Three-course Set Dinner for 02 persons at Reflections Restaurant
50	Shopping voucher valued at VND 2,000,000
60	Buffet Dinner/ Sunday Brunch with free flow soft drinks, tea & coffee for 02 persons at Buffet NINETEEN
70	1-month membership at Caravelle Fitness Centre for 01 person
90	3-month membership at Caravelle Fitness Centre for 01 person
100	1-night stay at Caravelle Deluxe room for 02 persons with breakfast
120	1-night stay at Caravelle Signature Studio room for 02 persons with Signature Lounge benefits
150	1-night stay at Caravelle Opera View Suite room for 02 persons with Signature Lounge benefits

ELIGIBLE FOR POINTS:

Revenue generated from qualified Accommodation & Events booking

NOT ELIGIBLE FOR POINTS:

- Service charges, taxes and other incidental charges
- Complimentary stays, vouchers or sponsor events by hotel
- Third party bookings such as Tour operators or Online Travel Agent
- Booking Websites (including www.caravellehotel.com)



Members may check their Point balance and redeem their points for Rewards by written redemption request to caravelle.rewards@caravellehotel.com

Members earn and are credited points for spend on room accommodation and events with Caravelle Saigon, Points are non-transferable.

TO MAKE A RESERVATION

Option 1: Contact our Reservations Office directly by email: rsvn@caravellehotel.com

Option 2: To reach us directly via telephone: (84) 2838 234 999

- To ensure your reservation is processed in the most effective way, please remember to quote your **Caravelle Rewards** membership number when making a reservation.
- Reward points and membership benefits will start from the stay following the registration date of the **Caravelle Rewards** Membership

APPLICATION FORM

*Thank you very much for joining the Caravelle Rewards programme.
Please complete this form and send email: caravelle.rewards@caravellehotel.com*

Salutation (Mr/Ms/Mrs):

Full name (*):

Company name (*):

Job Title (*):

Date of birth:

Mailing address:

Office phone (*):

Mobile (*)

Email (*):

Date/Booker's signature

() Compulsory information*

Your Caravelle Rewards account will be activated after your first booking.

FOR HOTEL USE ONLY:

Caravelle Rewards number:

Issued date:

CARAVELLE REWARDS (CR) TERMS & CONDITIONS

JOINING THE PROGRAMME:

To join the programme, a valid, individual email address is required. Two members may not share the same email address. By becoming a CR member, members agree to receive emails such as:

- Point statements and other information relating to Member's account.
- Caravelle Saigon's Monthly Newsletter and Promotions.

The Hotel reserves the right to amend the rules, restrictions, programme benefits, and special offers without notice. Additionally, the Hotel reserves the right to adjust CR Point values as and when necessary to reflect changing market condition and to terminate the CR programme at any time.

REDEEMING POINTS:

Members may check their CR Point balance and redeem their CR Points for Rewards by:

- Written redemption request sent directly to caravelle.rewards@caravellehotel.com
- CR reward points should be claimed within 01 year from the Member's checks out date, expired points will be automatically eliminated from the total balance without notice.
- Upon redemption, members shall collect their Reward Certificates for Caravelle Saigon products and services. Members shall state their intention to use the Reward Certificates at the point of reservation. Utilisation of the Reward Certificates is subject to availability.

REWARD CERTIFICATES:

Rewards are subject to availability at time of request. The address to deliver the rewards should be notified.

Caravelle Saigon Product and Services: Reward certificates are valid for 06 months from the date of issue and are non-transferable, unless stated otherwise. Reward Certificates of Caravelle Saigon Productions and services are available to collect after 7 - 21 working days. Members shall state their intention to use the Reward Certificates at the point of reservation. Utilisation of the Reward Certificates is subject to availability. Unused Reward Certificates may not be extended, returned for credit to the Member's accounts, or exchanged for cash.

MEMBER'S RESPONSIBILITY

It is the Members' responsibility to quote their CR membership number when making reservations. Members who are missing credit from their CR member account should notify the CR Membership Services within 60 days from the check-out date. Otherwise, the relevant CR Points will be forfeited. Any claims for missing CR Points can be forwarded to CR Membership Services via email. Whenever there is a change of personal profile, it is the Member's sole responsibility to inform CR Membership Services in writing. Points cannot be redeemed after resignation.